

fact sheet

The National Disability Abuse and Neglect Hotline is a free, independent and confidential service for reporting mistreatment of people with disability.

Anyone can contact the Hotline – family members, friends, service-providers or the person with disability themselves.

Abuse is not to be tolerated and comes in many forms:

- Physical abuse, where someone hits or beats a person with disability
- Mental or psychological abuse where someone is called names, yelled at or ignored
- Financial abuse where money is taken from a person with disability or they are denied access to their funds
- Sexual abuse where an individual is forced to have sex or subject to unwanted touching.

People with disability are also vulnerable to *neglect*:

- Being denied basic things such as food, medicine, clothes or making them feel unsafe
- Being confined to their room or not being allowed visitors.

You can contact the Hotline if you are unsure what is happening is actually abuse or neglect and we can help clarify the situation.

The Hotline also accepts anonymous reports.

FREECALL US TODAY 1800 880 052

TTY 1800 301 130

NATIONAL RELAY SERVICE (NRS) 1800 555 677

TRANSLATING AND INTERPRETING SERVICE (TIS) 13 14 50

EMAIL

hotline@workfocus.com

WEB

www.disabilityhotline.net.au

We listen and we care.



This service is delivered by WorkFocus Australia and funded by the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs

IT'S OK TO TALK ABOUT ABUSE AND NEGLECT

